

# DAN BRADLEY

IT Professional | Microsoft 365 & Azure | Security & Compliance | Automation & Reporting

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## PROFESSIONAL SUMMARY

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IT Professional with 8+ years of experience in technical support, system administration, and security and compliance work across Microsoft 365, Azure, and Windows environments. Experience supporting enterprise and SME clients in fully remote and hybrid settings, covering identity and access management, vulnerability management, Cyber Essentials certification, and IT asset lifecycle governance. Builds Power BI dashboards, automates workflows with PowerShell and Power Automate, and maintains an active home lab environment with virtualisation, Docker, and LLM/AI tooling. Seeking a long-term remote first IT role.

## CERTIFICATIONS

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### Microsoft Certified:

- AI-900: Microsoft Azure AI Fundamentals
- AZ-900: Microsoft Azure Fundamentals
- MS-900: Microsoft 365 Fundamentals
- SC-900: Microsoft Security, Compliance, and Identity Fundamentals
- MS-713: Microsoft Certified: Software Asset Management Core

**In Progress:** AZ-104 (Azure Administrator) | AI-102 (Azure AI Engineer)

**Vendor:** CompTIA A+ | CompTIA Network+ | Cisco CCNA | MCSE

**Additional Training:** Mastering Compliance and Security in Microsoft 365 — QA

## CORE EXPERIENCE

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**Cloud & Identity:** Microsoft 365 Administration, Azure AD / Entra ID, Identity & Access Management (IAM), Conditional Access Policies, MFA, Exchange Online, SharePoint Online, OneDrive, Teams, Intune / Endpoint Manager (MDM, MAM), Endpoint Management, Autopilot, Device Compliance Policies, AWS (EC2, IAM, S3 – project environments).

**Security & Compliance:** Vulnerability Management, Patch Management, Endpoint Security (Microsoft Defender, Sophos, ESET, ThreatLocker), Mimecast, KnowBe4, Cyber Essentials & CE Plus Assessments, ISO 27001, GDPR, Vulnerability Remediation.

**Servers & Infrastructure:** Active Directory Administration (On-Prem & Hybrid), Windows Server 2012–2022, DNS, DHCP, Group Policy (GPO), Virtualisation (Hyper-V, Proxmox VE), Docker, NAS (QNAP, Synology), Backup & Recovery.

**Automation & Scripting:** PowerShell, Python, Power Automate, Power Platform, Power BI Reporting (DAX), Bash/Shell automation.

**Deployment & Management Tools:** SCCM, Kaseya, PDQ Deploy, Citrix, ITGlue, Datto RMM, Autotask, Autodesk (Scanwin/Licensing).

**Service Desk & Documentation:** ITIL Framework, Incident Management, Request Fulfilment, Problem Management, Root Cause Analysis, SLA Management, Knowledge Bases, Zoho Desk, Autotask PSA, IT Glue, Freshdesk, HubSpot, Remote Support (SSH, RDP, AnyDesk).

**Networking:** TCP/IP, LAN, WAN, VPN, ADSL, Subnetting, WireGuard, Tailscale.

**Platforms & OS:** Windows (Desktop & Server), macOS, Linux (Ubuntu/Debian), iOS, Android, Web Platforms (Squarespace, Wix, WordPress).

**AI & LLM Tooling:** ChatGPT, Claude, Gemini, Microsoft Copilot, NVIDIA Build API, local LLMs (Qwen, Llama, DeepSeek via LM Studio), ComfyUI, OpenClaw, Prompt Engineering, API Integration.

## PROFESSIONAL EXPERIENCE

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### Software Asset Coordinator

May 2025 - Nov 2025

*Kingdom Services Group Ltd, Remote*

- Managed the software asset register for the organisation, tracking licence allocation, usage data, and renewal dates.
- Built Power BI dashboards integrated with SharePoint and Power Automate to automate reporting and flag upcoming renewals.
- Supported procurement and renewal processes for multiple business units.

### IT Consultant

Apr 2024 - May 2025

*Freelance, Remote*

- Delivered remote Microsoft-focused IT consultancy for SME clients, covering system administration, Cyber Essentials readiness.
- Troubleshooted and resolved issues in Microsoft 365, Azure AD, Windows endpoints, and hybrid networking environments.
- Advised on vulnerability remediation strategies and supported implementation of security improvements.
- Researched and applied emerging technologies, including AI tooling, to improve efficiency and client workflows.

## Technical Compliance Consultant

Mar 2023 - Apr 2024

*BCN Group Ltd, Remote*

- Led vulnerability management for managed service clients using Qualys and VulScan, including scheduled scanning, risk-prioritised remediation, and remote patch deployment.
- Conducted Cyber Essentials and CE Plus assessments end-to-end, working with clients to close gaps and achieve certification.
- Built Power BI dashboards to track CVSS scores, SLA compliance, and remediation progress. Documented all work in ITGlue and Autotask.
- Reviewed M365 and Azure security configuration, endpoint protection, and Conditional Access policies.
- Maintained client documentation and collaborated with service desk and SOC teams.

## Executive Compliance Consultant

Jan 2019 - Mar 2023

*NewCMI, Remote*

- Primary technical contact for global software audit engagements, working with enterprise clients in EMEA, APAC, and North America. Supported deployments, troubleshooting, and audit-related queries.
- Worked with hybrid Microsoft environments including on-premises Active Directory, Azure AD, and Intune-managed endpoints.
- Deployed audit tools to thousands of endpoints using PowerShell, GPO, Intune, Kaseya, and SCCM. Prototyped an Azure/Intune cloud-native deployment pipeline for environments without traditional tooling.
- Handled sensitive client data under GDPR, ISO 27001, and NDA requirements.

## System Administrator

May 2018 - Dec 2018

*Ticketline, Manchester*

- Administered Windows Server, Active Directory, Exchange, DNS, and DHCP. Delivered temporary network, server, and scanning infrastructure for large-scale live events.
- Completed a full Windows 10 migration for the organisation. Gained hands-on Linux server and shell scripting experience.

## Technical Support Analyst

May 2017 - May 2018

*Speed Medical Examination Services, Chorley*

- Assisted with ISO 27001 remediation. Managed Citrix server deployment and configuration for remote clinical staff access.
- Led Zoho Desk implementation, replacing the legacy helpdesk system. Managed procurement and deployment of 100 Dell WYSE thin clients.

## 1st/2nd Line Technical Support Analyst

Dec 2016 - May 2017

*Parkingeye, Chorley*

- Provided L1/L2 helpdesk support for a Windows environment. Supported field engineers with server troubleshooting and ANPR camera deployments.
- Analysed Excel reports daily. Managed TCP/IP, LAN, WAN, VPN, and ADSL connectivity for 1,000+ subnets. Scheduled and coordinated engineer site visits.

## HOME LAB & TECHNICAL PROJECTS

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### OpenClaw Self-Hosted AI Agent (TARS)

Feb 2026

- Deployed and configured OpenClaw, an open-source autonomous AI agent, on a self-hosted Ubuntu server with Telegram bot integration. Configured tiered multi-model routing via NVIDIA Build API (DeepSeek, Llama, Nemotron, Qwen, Gemma) with intelligent fallback. Integrated Notion API and WireGuard secure access.

### Proxmox Virtualisation & Dockerised Media Server

Jan 2026

- Installed Proxmox VE on a Dell OptiPlex 7040 with Debian 12 LXC and Docker Compose. Full containerised stack including Sonarr, Radarr, Prowlarr, qBittorrent, Portainer, and Watchtower with VPN-tunnelled traffic via Gluetun/WireGuard.

### Kling Video Generator API Workflow

Dec 2025

- Automated AI video generation via Kling API with batch processing, request queuing, credit tracking, and smart image-to-video pairing. Technologies: Python, REST APIs, File Automation.

### Software Architecture Map (Full-Stack Web App)

Nov 2025

- Built an interactive system integration diagram tool with drag-and-drop, department filtering, CSV import, and real-time collaboration. Deployed on Render with Node.js/Express and PostgreSQL.

### Windows Server 2022 Home Lab

Jun 2025

- Configured a Windows Server 2022 environment with Active Directory, DNS, DHCP, Group Policy, and Hyper-V. Practised user provisioning, OU design, GPO deployment, and domain join workflows.

### **Telegram Crypto Alert Bot**

Apr 2024

- Developed a real-time cryptocurrency monitoring bot in Python, deployed on AWS (EC2/Lambda) with PostgreSQL. Integrated blockchain APIs for cross-chain wallet tracking with interactive Telegram alerts.

### **Azure & Intune Audit Deployment Pipeline (PoC)**

Jun 2020

- Provisioned an Azure trial tenant with Blob Storage and Intune to prototype a cloud-based Autodesk Scanwin deployment for environments without GPO/SCCM. Wrote PowerShell scripts for silent deployment, WMI scanning, and secure write-back to Azure Storage. Documented as a repeatable process for the audit team.

## **EDUCATION**

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**CompTIA A+, CompTIA Network+, Cisco CCNA, MCSE**

2016 - 2017

*Hudson Training*

**GNVQ ICT, C&G PC Hardware & Maintenance**

2000 - 2001

*Preston College*

## **REFERENCES**

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*Available upon request.*